

Business Name

Your Role

OAKLAND COUNTY CIRCUIT COURT ACCESSING CASE RECORDS SURVEY

1. What value would you find in having access to the Register of Actions for cases in Oakland County Circuit Court available via on-line web access?

Not Valuable Somewhat Valuable Valuable Very Valuable

2. What value would you find in viewing or printing documents that have been filed on cases in Oakland County Circuit Court via on-line web access?

Not Valuable Somewhat Valuable Valuable Very Valuable

3. On average, how often have you tried to obtain copies of the Register of Actions from the County Clerk by:

Making a trip to the courthouse:

0 – 10/month 11 – 20/month 21 or more

Requesting by mail or email:

0 – 10/month 11 – 20/month 21 or more

Requesting by phone:

0 – 10/month 11 – 20/month 21 or more

4. On average, how often have you tried to obtain copies of court documents from the County Clerk by:

Making a trip to the courthouse:

0 – 10/month 11 – 20/month 21 or more

Requesting by mail or email:

0 – 10/month 11 – 20/month 21 or more

Requesting by phone:

0 – 10/month 11 – 20/month 21 or more

5. Would you use on-line access to the Register of Actions and documents filed on cases in Oakland County Circuit Court if a minimal fee were assessed?

Not Likely Somewhat Likely Likely Very Likely

6. Would you use on-line access to print your own court documents if a minimal fee was assessed:

Yes, even if it was more than the current \$1 per page charge
Yes, as long as it was less than the current \$1 per page charge
I would not use this service

7. Would you prefer to gain access through an annual subscription fee, monthly subscription fee, or a per transaction fee?

Annual Fee Monthly Fee Transaction Fee Would Not Use

Additional Comments: